



# 1Q 2012 Results

**22<sup>nd</sup> May 2012**

*Dato' Sri Jamaludin Ibrahim, President & Group CEO*

*James Maclaurin, Group CFO*

## Key Group Highlights :

### Overall A Good Quarter, despite strengthening RM

- Q1'12 was a good quarter for the Group, YoY:
  - Revenue grew 8.0% (10.4% constant currency)
  - EBITDA grew 4.1% (6.1% constant currency)
  - PATAMI grew 3.1% (3.9% constant currency, 8.3% normalised)
  - Cash increased from RM6.6bn to RM7.5bn
  - ROIC improved from 12.2% to 12.4%\*
- Operating companies showed good performance YoY amidst challenging macro economic conditions and currency fluctuations
  - Data growth showing good traction in XL, Celcom and Dialog
  - Investments in data reflected in quality of service and growth in data revenues
  - Good top line growth in all OpCo's in a traditionally weak quarter



*\*ROIC using annualised EBIT and IC based on Q1' 12 actual*

## Key Group Highlights :

Operating companies performed well in a traditionally weak quarter



- Celcom performed very well with revenue growing 10% YoY, EBITDA 4% and PATAMI 7% (normalised)
- Broadband grew 15% YoY with advanced data (excluding SMS) growing 12% YOY, whilst voice revenues grew 7%



- XL showed strong growth with revenue increase of 9% YoY, EBITDA 1% and PATAMI 3% (normalised). Profit affected primarily due to investment in data, which is showing strong traction
- Pure data (excluding SMS and VAS) grew 71% YoY and contribution to revenue now at 18%, up from 12% in 2011; voice also showed positive growth of 4% YoY



- Dialog recorded strong growth in revenue of 18% YoY, EBITDA 27% and PATAMI 85% (normalised).
- Data grew by 48% YoY primarily driven by growth in mobile broadband revenue growth of 58% YoY



- Robi grew revenue by 27% YoY, EBITDA at 26% and PAT by >100%
- Data growth was 88% YoY with voice increasing by 24%



- **Continued investment in data resulting in margin pressure, especially in XL and Celcom, this is amplified by the significant increase in the data revenues which has changed the revenue mix**
- **Continued challenges in regulatory (Especially India and Bangladesh), macro-economic and competitive environment**
- **Fluctuation in exchange rates has negatively impacted the quarter results**
  - **Adverse impact on revenue growth of -2.4pp**
  - **Negative impact on EBITDA growth of -2.0pp**
- **Dialog suffered a Rs 2.1bn translation loss due to the strengthening of the US Dollar against the Sri Lanka Rupee**
- **Robi had some stabilisation in forex resulting in a gain for Q1, however currency is still not stable in terms of outlook**



# Awards and Accolades

Recognition by leading international institutions



## Telecom Asia Awards 2010 and 2011

Best Regional Mobile Group

## The Brandlaureate 2010-2011

CEO of the Year

## Frost & Sullivan Asia Pacific ICT Awards 2011

Best Telecom Group for the 3<sup>rd</sup> consecutive year

## Forbes Asia's Fab 50 2011

Only Malaysian company to make top 50 out of 1,000 traded companies in Asia

## BCG Southeast Asia Challenger 2012

Top 50 out of 500 traded companies in SEA

...plus many others.



## Results at a glance: A strong first quarter

### Financial highlights

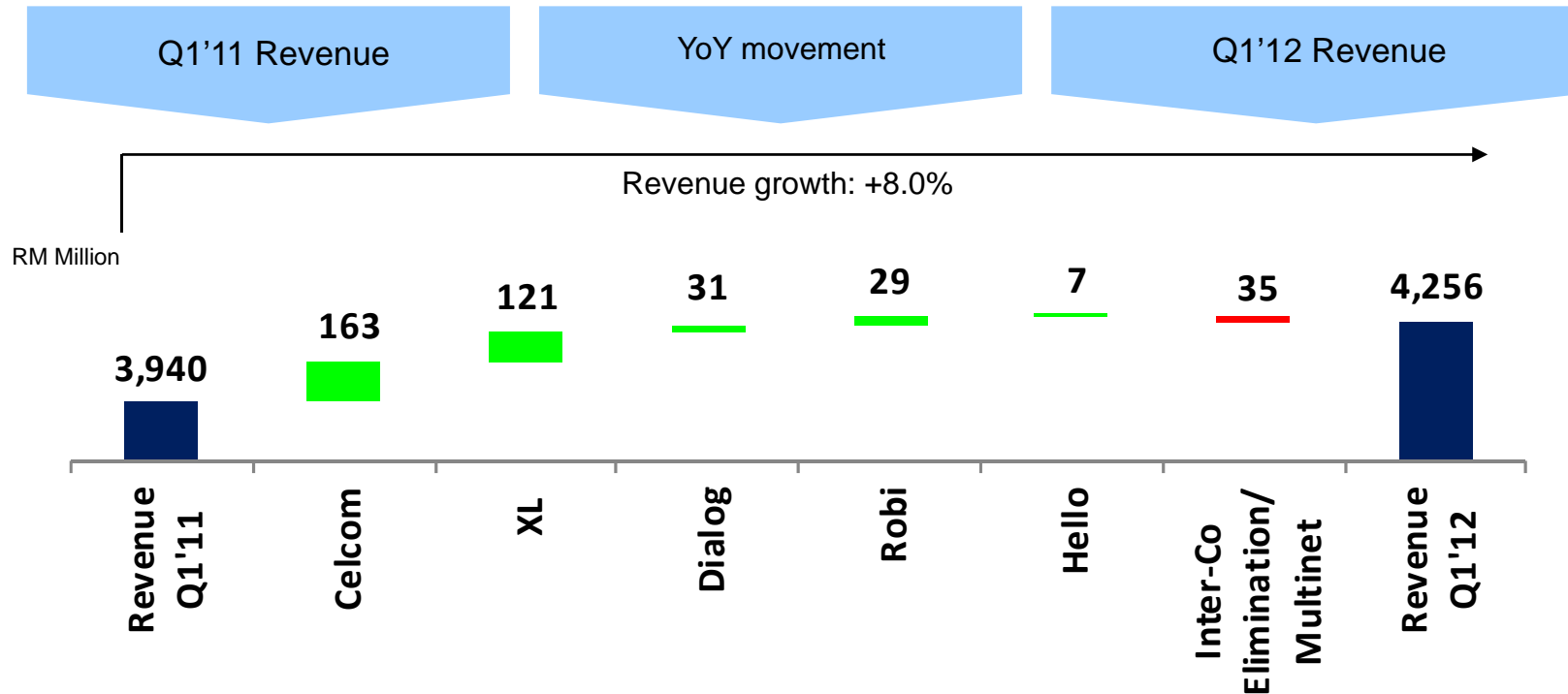
<u>RM mn</u>	<u>1Q</u>	YoY growth	QoQ growth
Revenue	4,256	8.0%	-0.2%
EBITDA	1,803	4.1%	-0.5%
EBITDA margin %	42.4%	-1.5pp	-0.1pp
PAT	645	0.6%	2.9%
Normalised PATAMI	687	8.3%	17.4%
Capex	1,019	27.9%	-27.0%
Operating cash flow*	425	-25.9%	75.4%

\* FCF less taxes and net interest



# Group Revenue: Q1'11→Q1'12 (Actual)

YoY Revenue increased by +8.0%



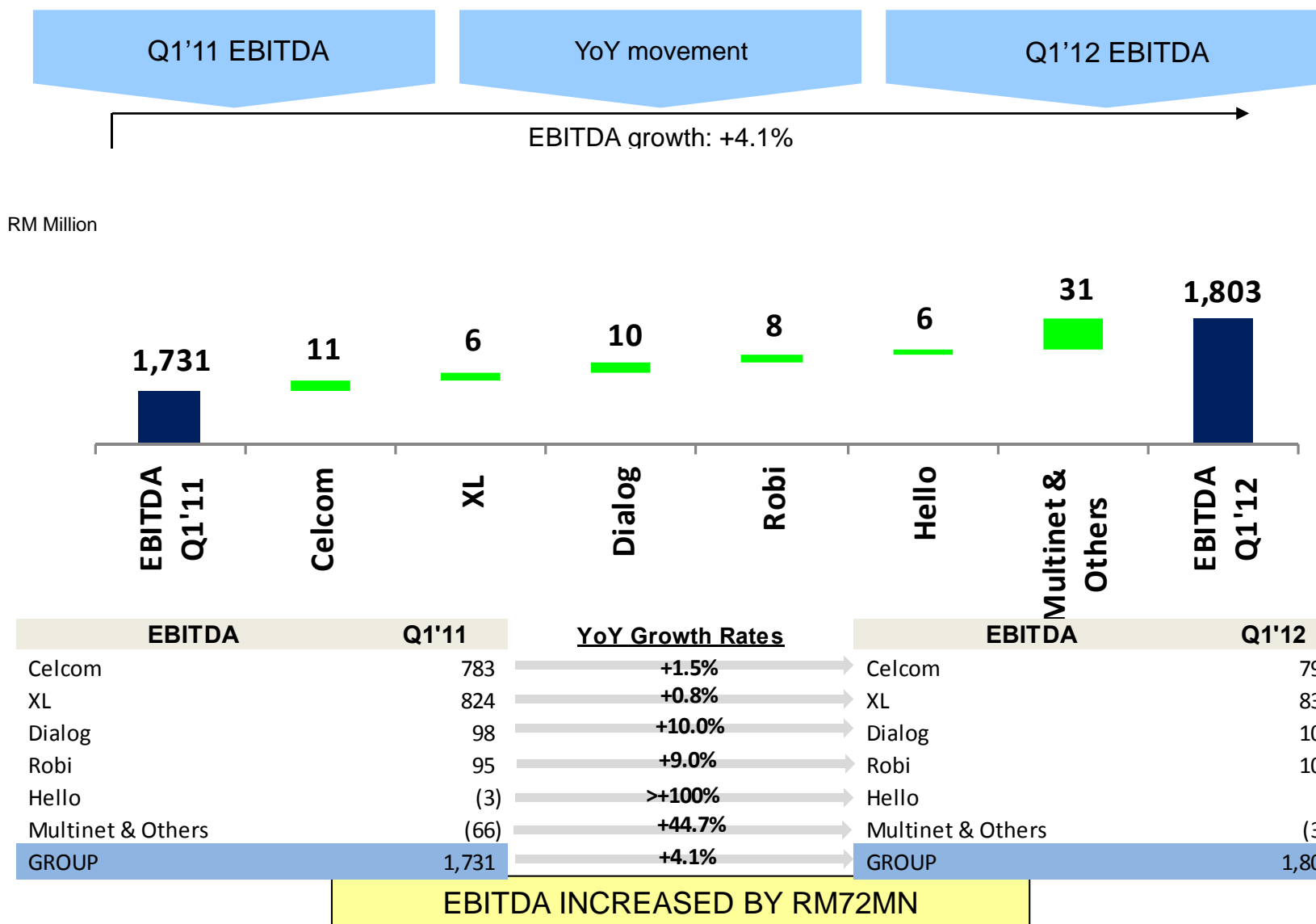
Revenue	Q1'11	YoY Growth Rates	Revenue	Q1'12
Celcom	1,732	+9.4%	Celcom	1,895
XL	1,533	+7.9%	XL	1,654
Dialog	301	+10.2%	Dialog	332
Robi	301	+9.6%	Robi	330
Hello	25	+27.3%	Hello	32
Inter-Co Elimination/Multinet	48	-72.7%	Inter-Co Elimination/Multinet	13
<b>GROUP</b>	<b>3,940</b>	<b>+8.0%</b>	<b>GROUP</b>	<b>4,256</b>

REVENUE INCREASED BY RM316MN



# Group EBITDA: Q1'11→Q1'12 (Actual)

YoY EBITDA increased by 4.1% with balanced contribution from individual Axiata group companies



Note: Multinet and Others contributed RM31mn - mostly contributed by Multinet due to the reduction of USF accrual of RM41m n Q1'11 (Q1'12 RM0.3mn)





## Average YTD exchange rate movement QoQ

- RM continued to strengthen against OpCo currency, USD strengthen against all OpCo currency except RM and SGD



### OpCo Currency Vs RM, USD – Avg Q1'12 vs Q4'11

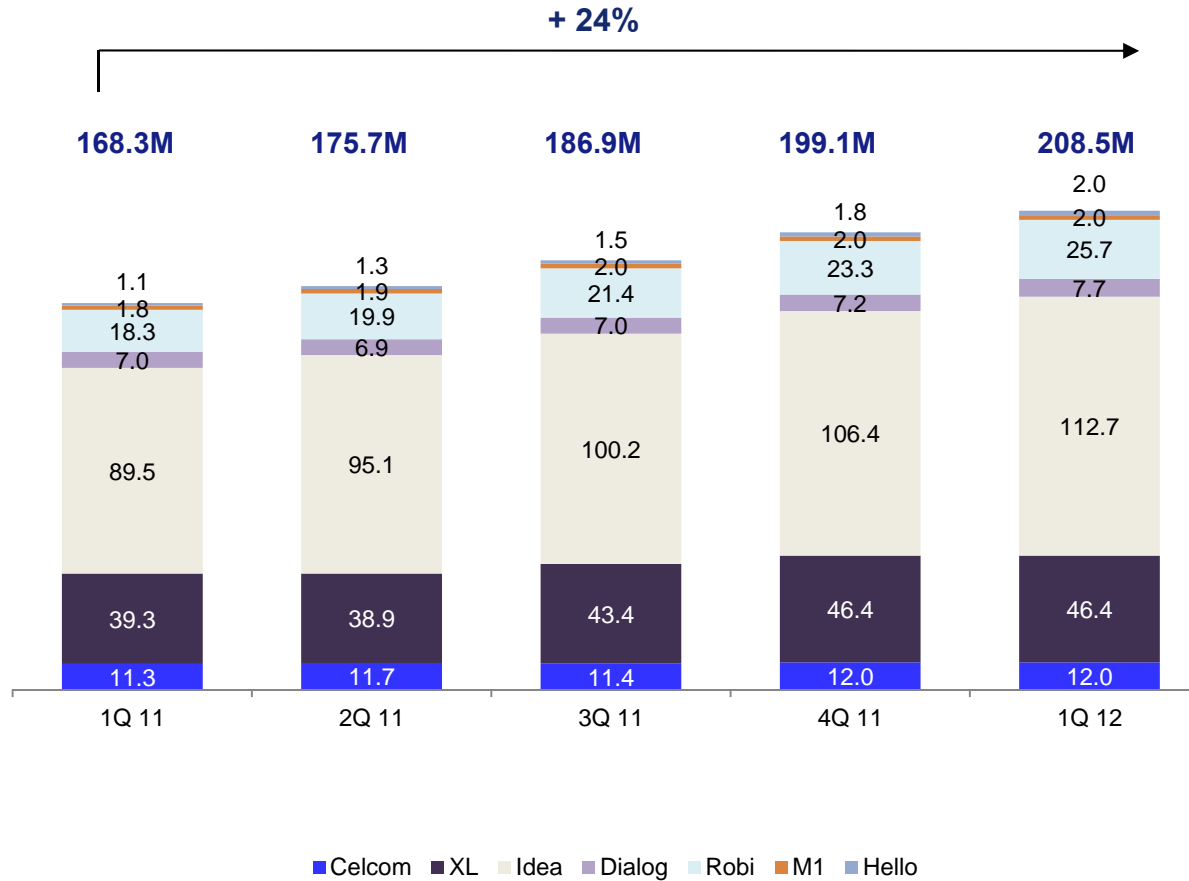
	Vs RM	Vs USD
Indonesia Rupiah, IDR	-3.98%	-1.23%
Sri Lanka, LKR	-8.49%	-6.22%
Bangladesh Taka, BDT	-9.62%	-7.55%
USD	-2.80%	0.00%
Singapore Dollar, SGD	-1.06%	1.76%
Pakistan Rupee, PKR	-3.80%	-1.04%
Indian Rupee, INR	-1.87%	0.95%
Ringgit, RM	0.00%	2.80%



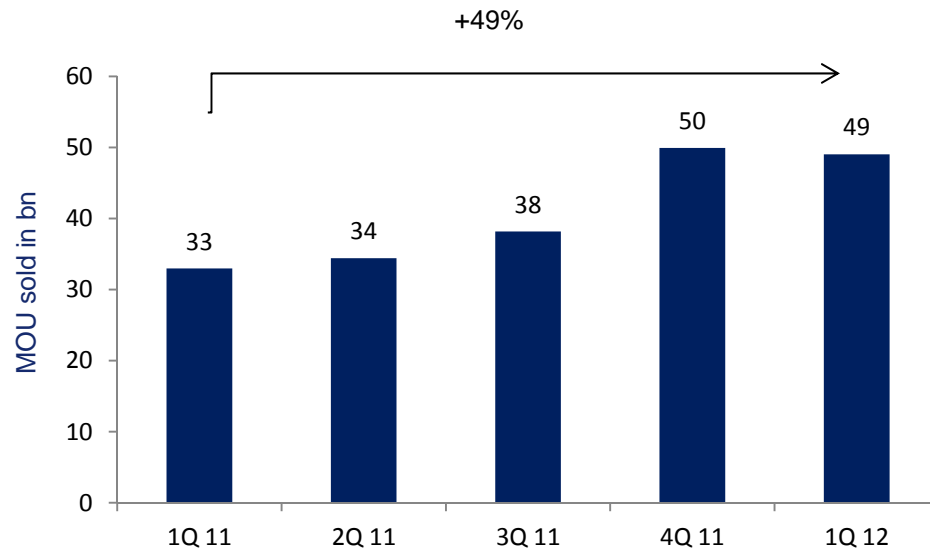
# Regional subscriber base grew 24% YoY; Surpassing 200 million subscribers



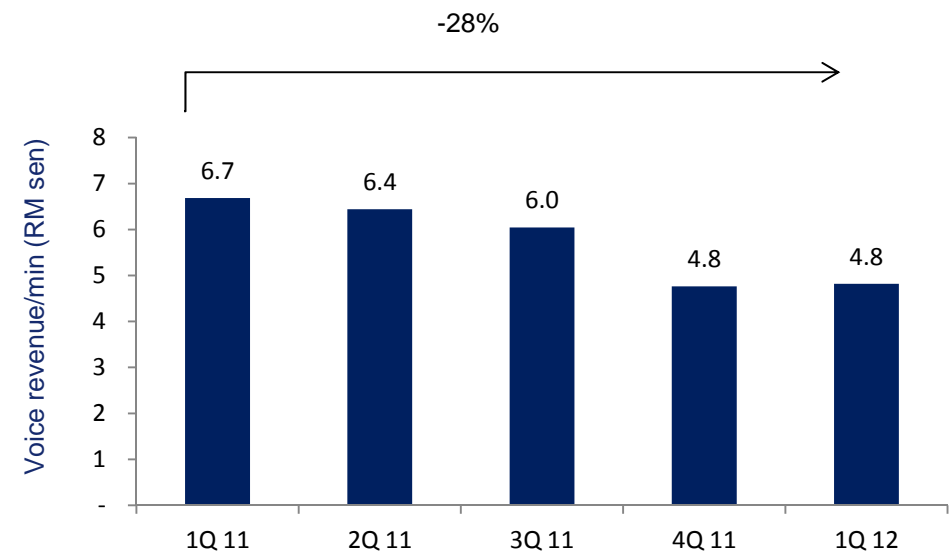
## Subscribers (million)



# Price pressure on voice minutes is compensated by strong volume growth in MOUs



**Total outgoing minutes sold by Axiata Opcos have increased by 49% YoY**



**Voice revenue/min has dropped by ~ 30% (in MYR term).**



## However data revenue and VAS revenue are exhibiting strong growth

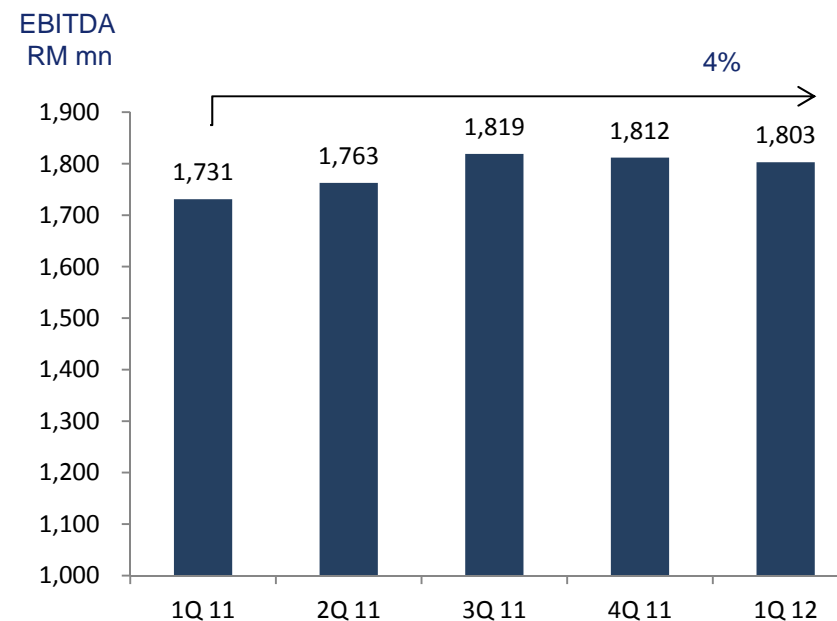
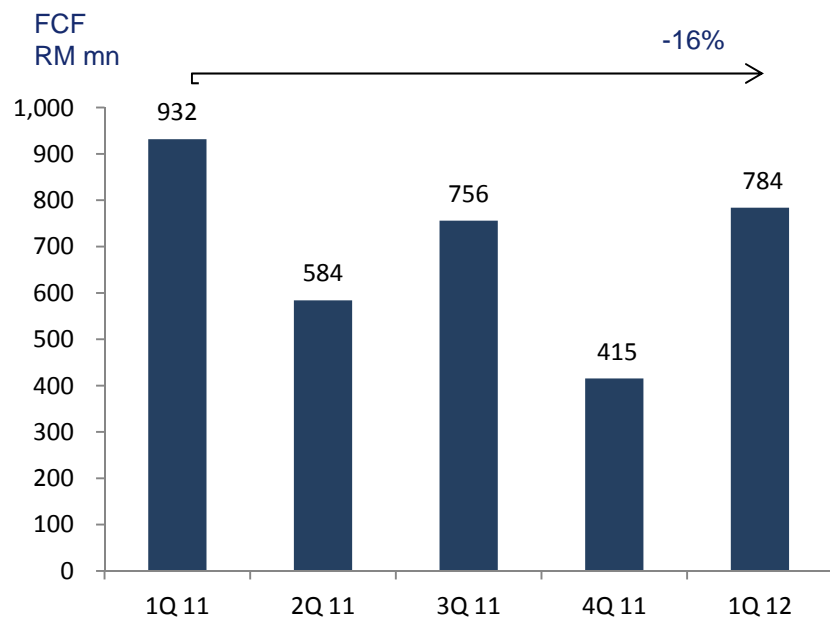
Group Revenue (RM mn)	Q1 11	Q1 12	Y-Y Growth
Voice	2,203	2,363	7%
% of Service revenue	64.0%	63.4%	(0.6) pp
SMS	569	628	10%
% of Service revenue	16.5%	16.9%	+ 0.4 pp
Data (Incl VAS)	668	734	10%
% of Service revenue	19.4%	19.7%	+ 0.3 pp
<b>Total Service revenue</b>	<b>3,440</b>	<b>3,725</b>	<b>8%</b>
Others*	500	531	6%
% of Total Revenue	12.7%	12.5%	(0.2) pp
<b>Total Revenue</b>	<b>3,940</b>	<b>4,256</b>	<b>8%</b>

**Data (including VAS) revenue has grown 10% YoY, leading the “core mobile service” revenue increase by 8% YoY.**



\* Others include non service revenue, revenue from associates and other investments/CC activities

# Higher investment in building a robust “Data business” impact FCF; But absolute EBITDA has grown by 4%



Capex ( RM mn )	1Q 11	1Q 12
Celcom	149	<b>120</b>
XL	478	<b>819</b>
Dialog	69	<b>39</b>
Robi	102	<b>34</b>
Hello	1	<b>6</b>
Others	0.3	<b>0</b>
<b>Total</b>	<b>799</b>	<b>1,019</b>



# Group Balance Sheet

## Very strong cash position of RM7.5bn

RM' Million	31-Mar-12	31-Dec-11	30-Sep-11	30-Jun-11	31-Mar-11
Total Assets	41,975	41,106	40,042	39,023	38,716
Gross Debt	11,342	11,459	10,794	10,832	10,389
Short term	2,079	2,228	1,558	1,345	593
Long Term	9,262	9,231	9,236	9,487	9,796
Cash & Bank	7,497	6,617	6,794	6,434	6,557
Gross debt / Equity (x)	0.52	0.53	0.51	0.52	0.50
Gross debt / EBITDA (x)	1.57	1.61	1.52	1.55	1.50
Net debt / EBITDA (x)	0.53	0.68	0.56	0.63	0.55
Cash & Bank - Axiata Holdco & Celcom	6,648	5,922	6,327	5,944	6,059

- Gross debt decreased by RM117mn QoQ mainly coming from Dialog (RM111mn). The decrease in Dialog debts were partially from foreign exchange translation (RM20mn) and RM92mn due to debt repayment.
- Cash & bank increased by RM880mn QoQ mainly coming from Celcom (increase in cash flow from operating activities RM683mn).
- Free Cash Flow (FCF) is positive RM0.8bn; Operating Free Cash Flow (OFCF) is positive RM0.4bn.
- Net Debt to EBITDA decreased to 0.53x in Q1'12 from 0.68x in Q4'11.
- Credit rating remained unchanged - for the Group is Baa2 (Moody's) and BBB (S&P).

Note: Dec'11 and Mar'11 balance sheet figures are restated



## FY 2012 Headline KPI's

	FY2012 Headline KPIs	Guidance
Revenue growth	5.3%	In-line
EBITDA growth	1.8%	In-line
ROIC (%)	11.3%	In-line
ROCE (%)	8.9%	In-line
Capex*	RM4.4bn	RM4.4bn

\*Capex is not a Headline KPI.

Note: Headline KPI's do not take into account potential currency fluctuations.



# Thank You

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Axiata Group Berhad



# Appendix

# Financial snapshot : 1Q 2012

	Q o Q Performance			Y o Y Performance		
	Revenue	EBITDA	Normalised PAT	Revenue	EBITDA	Normalised PAT
Group	0.2%	0.5%	17%	8%	4%	8%
Celcom	0.4%	2%	7%	10%	5%	7%
XL	0%	3%	0%	9%	1%	3%
Dialog	8%	4%	14%	18%	27%	85%
Robi	9%	9%	83%	27%	26%	70%

Note: Group and Celcom: PATAMI and others : PAT  
Local currency in respective operating markets.

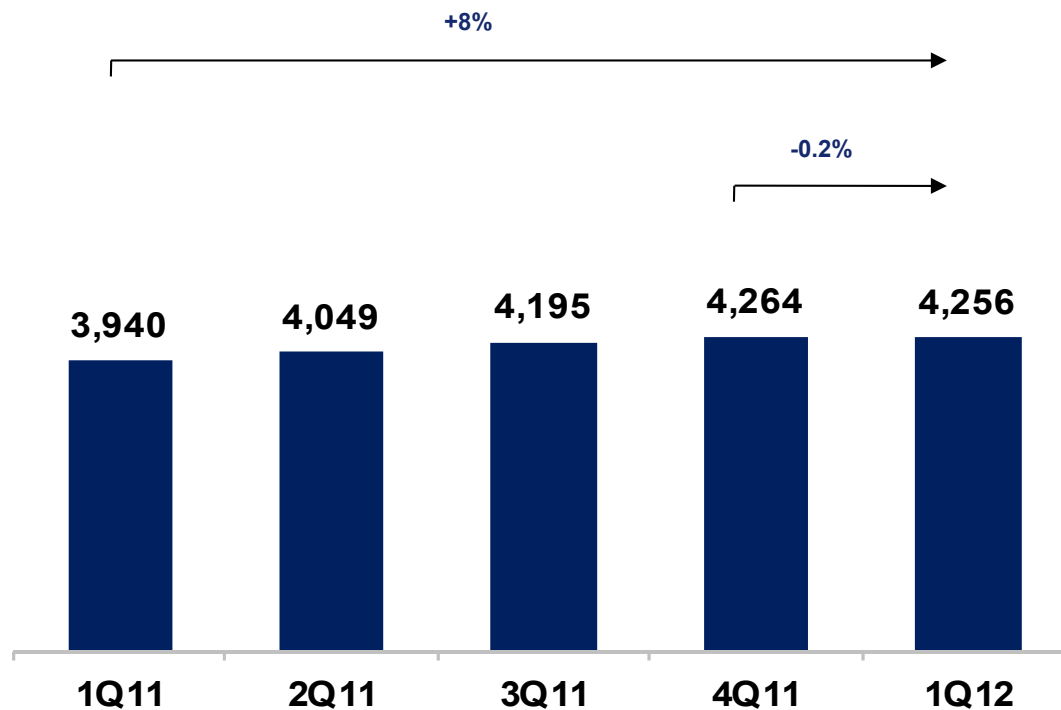
Group PATAMI normalised as per appendix. Celcom PATAMI excluding tax incentive. XL PAT excluding unrealised forex transaction, accelerated depreciation & provision for severance payment. Dialog PAT normalised as per appendix. Robi PAT normalised for forex, network swap and 2G license.



# Group Financial Performance

## Strong revenue growth of 8% YoY

### Revenue (RM mn)



- Strong growth at Dialog, Robi, Hello and good growth at Celcom and XL
- At constant currency:
  - YoY – revenue growth would have been higher at +10.4% (vs +8.0%)
  - QoQ – revenue growth would have been higher at +3.0% (vs -0.2%)

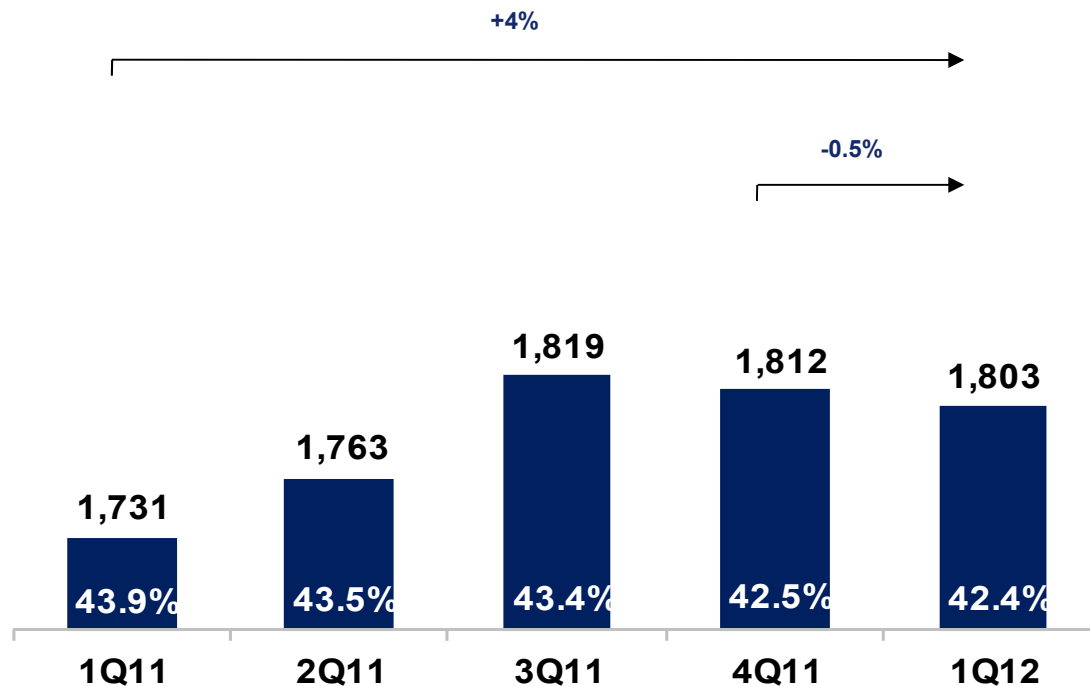


# Group Financial Performance

Strong YoY growth of 4.1% (6.1% at constant currency) but margins at most OpCos under pressure



## EBITDA (RM mn) & Margins (%)



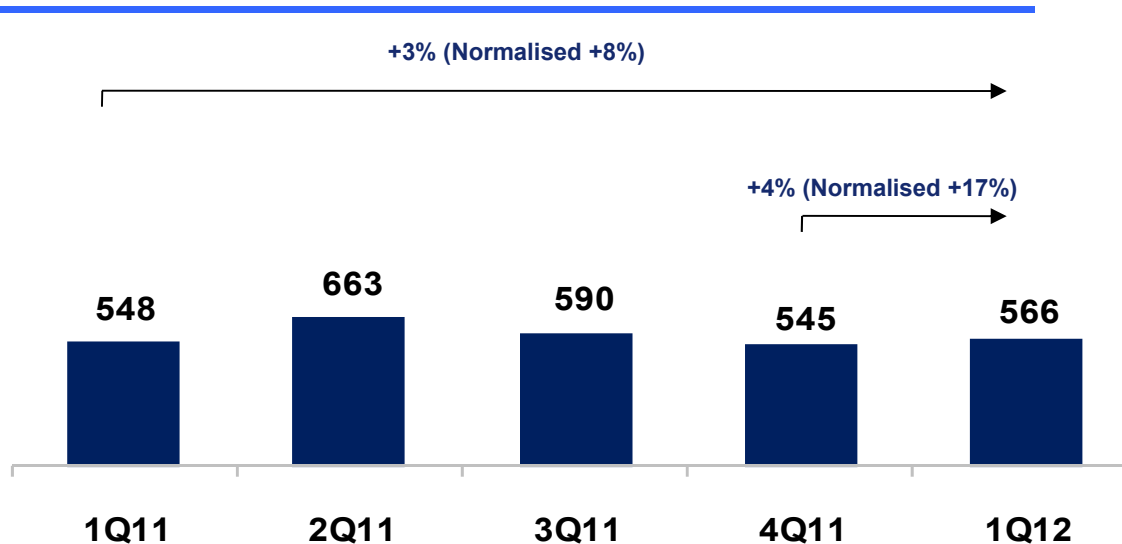
- YoY EBITDA increase mainly coming from Celcom and Robi revenue growth. Celcom driven by higher voice, data and broadband revenue. Robi driven by higher prepaid and interconnect revenue.
- At constant currency:
  - YoY – EBITDA growth would have been higher at +6.1% (vs +4.1%)
  - QoQ – EBITDA growth would have been higher at +2.6% (vs -0.5%)



# Group Financial Performance

Good growth YoY of 3.1% and 3.9% QoQ

## PATAMI (RM mn)

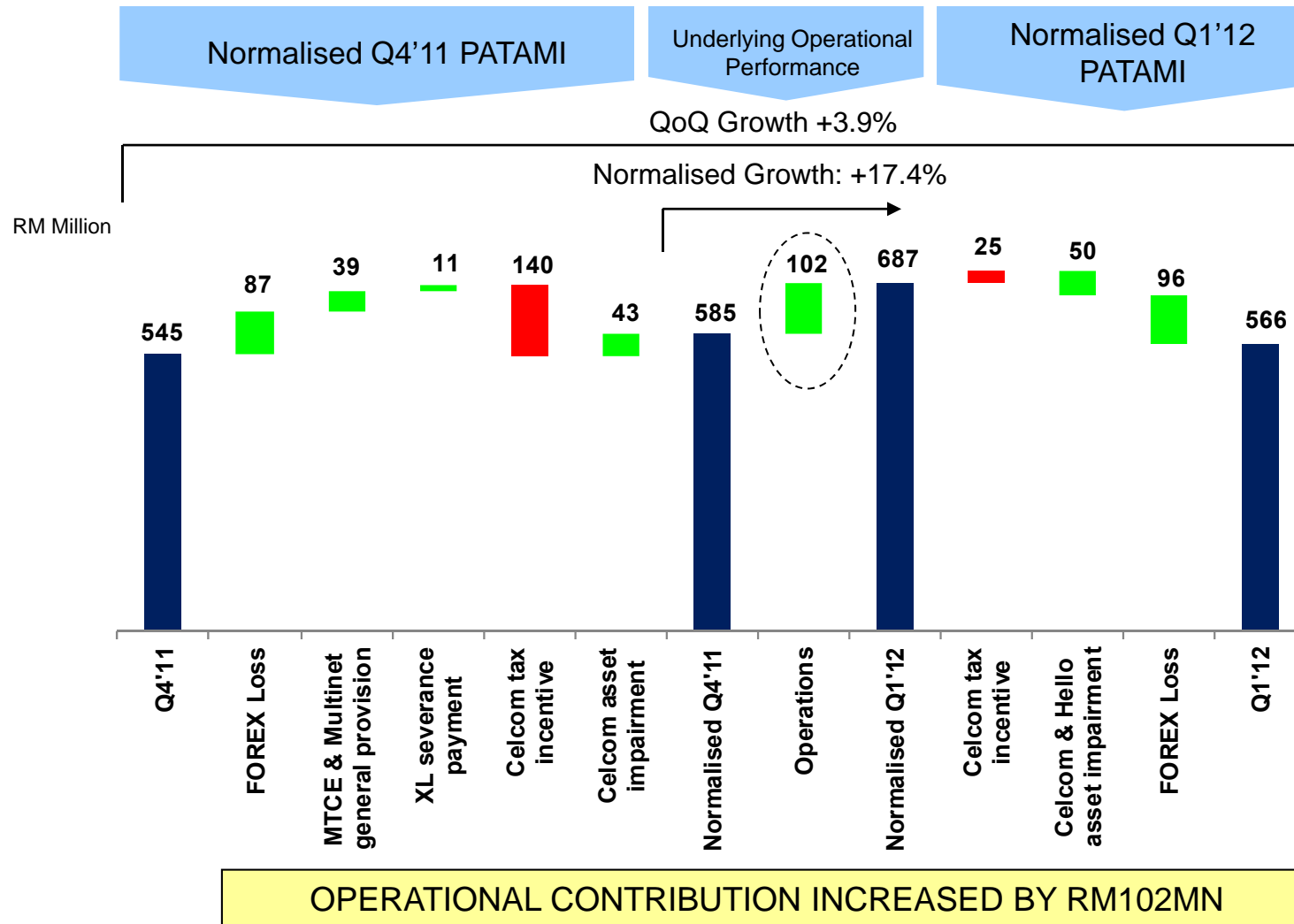


- Normalised PATAMI growth of 8.3% YoY, 17.4% QoQ
- At constant currency:
  - YoY – PATAMI increased would have been higher at +3.9% (vs +3.1%)
  - QoQ – PATAMI increased would have been higher at +5.0% (vs +3.9%)



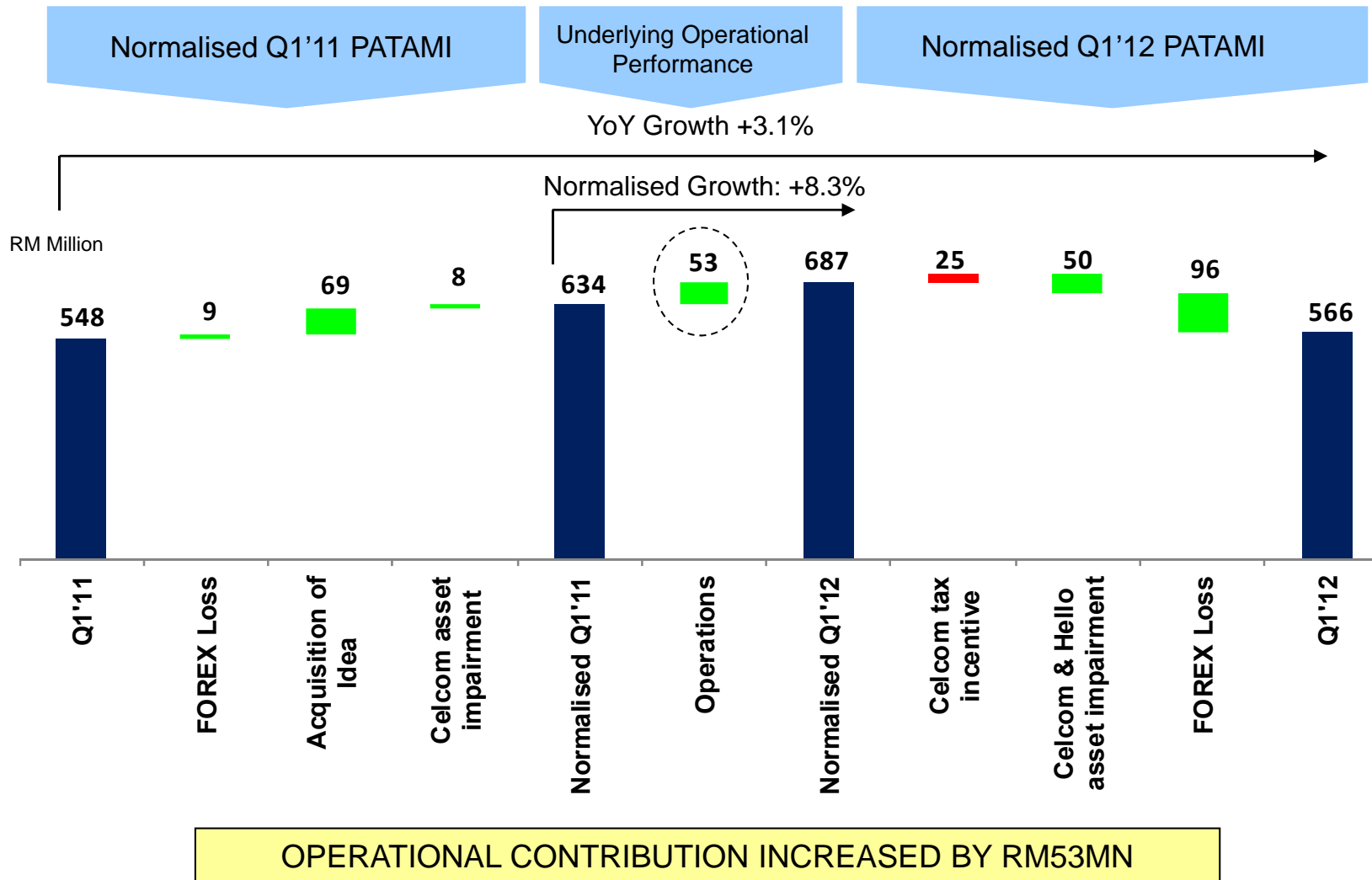
# Normalised Group PATAMI: Q4'11 → Q1'12 (Actual)

Adjusting for exceptional items, normalised PATAMI increased by +17.4% (vs increased by +3.9% non-normalised)



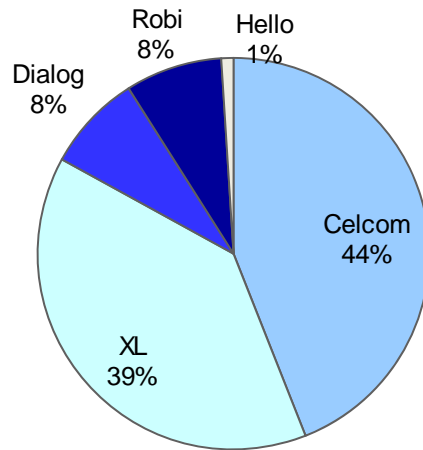
# Normalised Group PATAMI: Q1'11→Q1'12 (Actual)

Adjusting for exceptional items, normalised PATAMI increased by +8.3% (vs increased by +3.1% non-normalised)

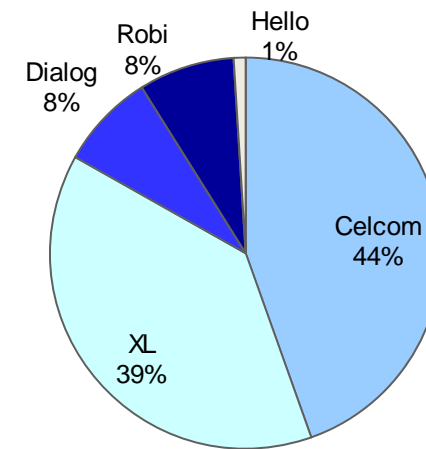


# Key OPCOs Revenue and EBITDA Composition

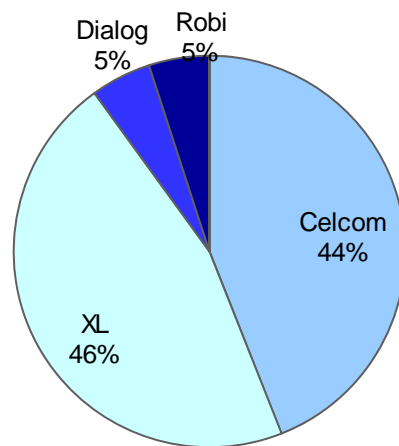
YTD 2011 REVENUE & EBITDA Breakdown (%)



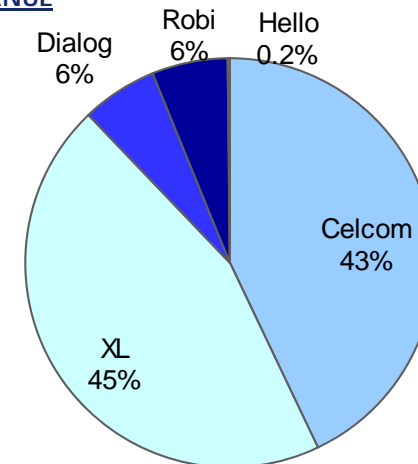
YTD 2012 REVENUE & EBITDA Breakdown (%)



REVENUE



REVENUE



EBITDA

EBITDA

Note : Contribution % was derived from Group consolidated figures



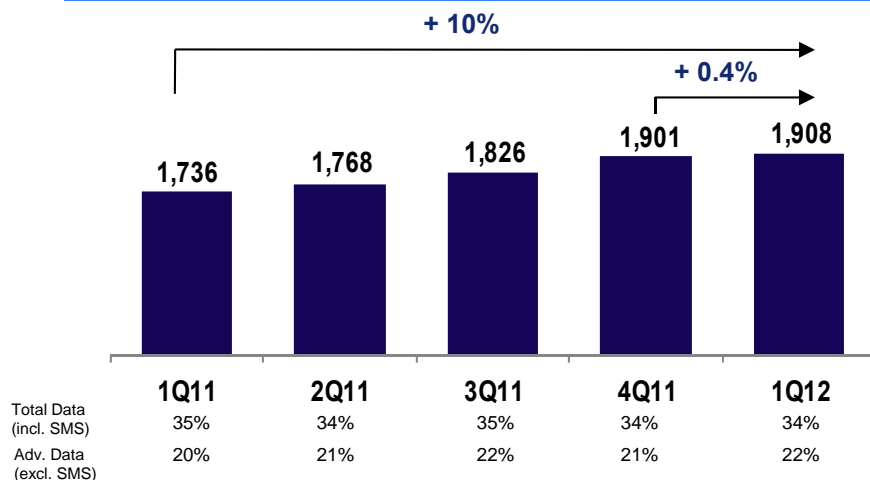


# Celcom: Financial Performance

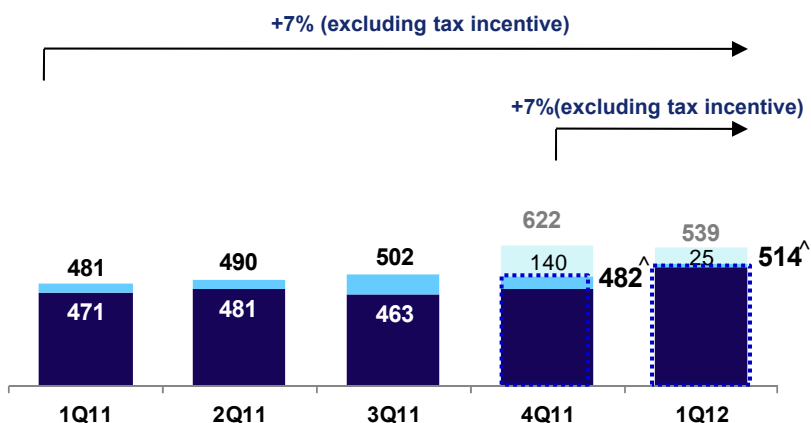
Revenue growth supported by the solid momentum in service revenue



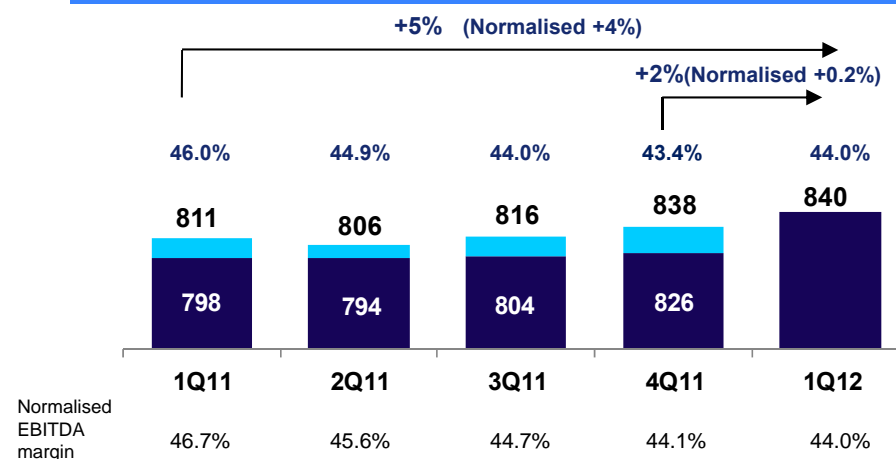
## Revenue (RM mn) & Data as % of revenue (%)



## PATAMI (RM mn)\*



## EBITDA (RM mn) & Margins (%) \*



- Sustaining positive revenue growth for 24 consecutive quarters amidst seasonally slow quarter
- The uplift was mainly driven by the data bundling offerings take up
- Posted a lower PATAMI due to realisation of broadband tax incentive in 4Q11. Excluding the incentive, PATAMI grew 7% QoQ



\* (1) PATAMI and EBITDA exclude holding company charge, interest on Sukuk and HQ tax relief if any  
 (2) Normalisation – excludes additional accelerated USP and depreciation for modernisation

^ LFL comparison excluding broadband tax incentive



# Celcom : Financial Performance

Consistent margin offsetting positive impact in revenue mix change with investment to cater for future expansion



## Operating Expenses <sup>^</sup>

% of Revenue	1Q 11	4Q 11	1Q 12
Direct Expenses	22.6%	27.1%	24.1%
Sales & Marketing	10.3%	8.0%	9.4%
Network Costs	11.1%	9.9%	10.4%
Staff Costs	6.0%	6.5%	6.3%
Bad Debts	1.1%	0.5%	1.3%
Others	3.0%	4.5%	4.4%
<b>Total Expenses</b>	<b>54.0%</b>	<b>56.6%</b>	<b>56.0%</b>
<b>EBITDA Margin</b>	<b>46.0%</b>	<b>43.4%</b>	<b>44.0%</b>
	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>
<b>Normalised EBITDA Margin <sup>#</sup></b>	<b>46.7%</b>	<b>44.1%</b>	<b>44.0%</b>
<b>Depreciation &amp; Amortisation</b>	<b>10.3%</b>	<b>15.8%</b>	<b>11.9%</b>

## Financial Position (RM mn)

	YTD Mar 11	YTD Mar 12
CAPEX	149.1	120.4
Cash & Cash Equivalents	2,499.4	4,284.0
Gross Debt	4,227.5	4,224.2
Net Assets	(741.6)	1,141.7
Gross debt / equity (x)	n/m	3.7
Gross debt / EBITDA(x) <sup>#</sup>	1.30	1.26

## Operating Expenses

### Q o Q

- Direct expenses – correlated with lower sale of devices and accelerated USP made in 4Q11
- Sales and marketing – acquisition drive in targeted market segment and launching of few major promotional campaigns
- Network cost – deployment of additional sites to support data expansion
- Bad debt – additional allowance made on potential exposure from wholesale partner

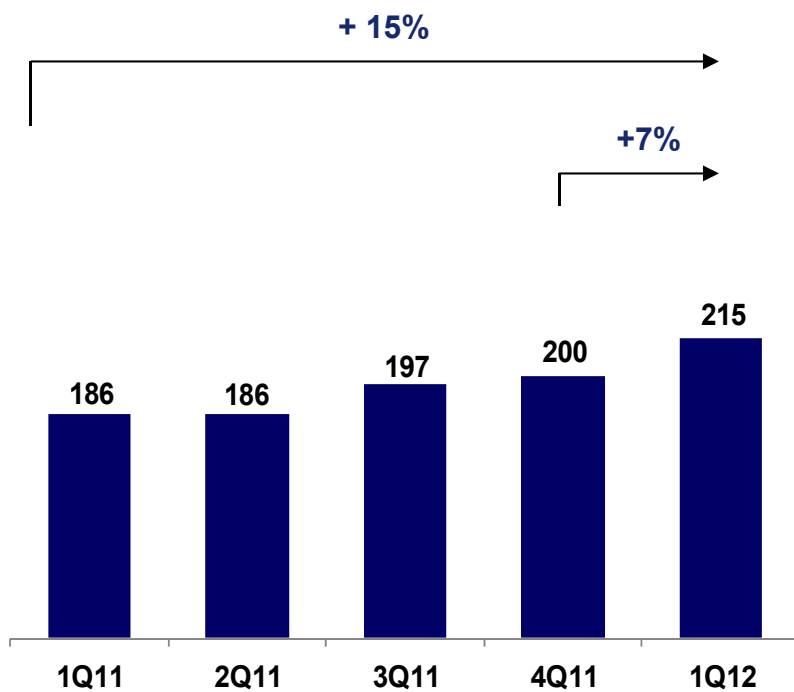
<sup>^</sup> OPEX and EBITDA Margin excludes holding company charge  
<sup>#</sup> excludes additional accelerated USP in 2011



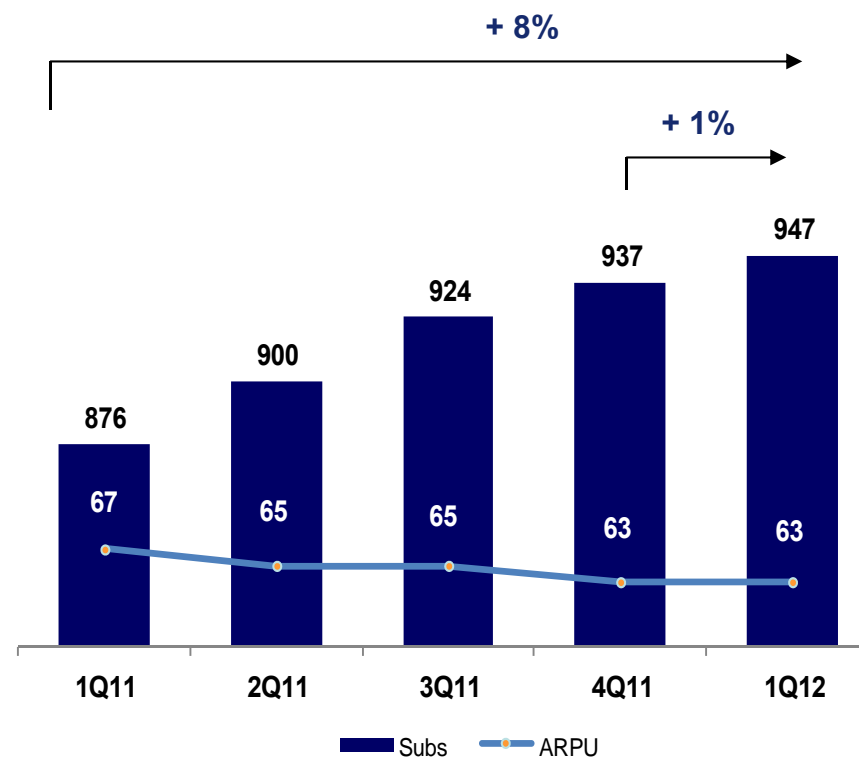
# Broadband Performance

## Revenue traction pushed by the data bundling offerings

REVENUE (RM Mn)



SUBSCRIBERS \* ( '000)



\* Subscribers and ARPU are based on postpaid monthly unlimited plan only



# Celcom : Operational Performance

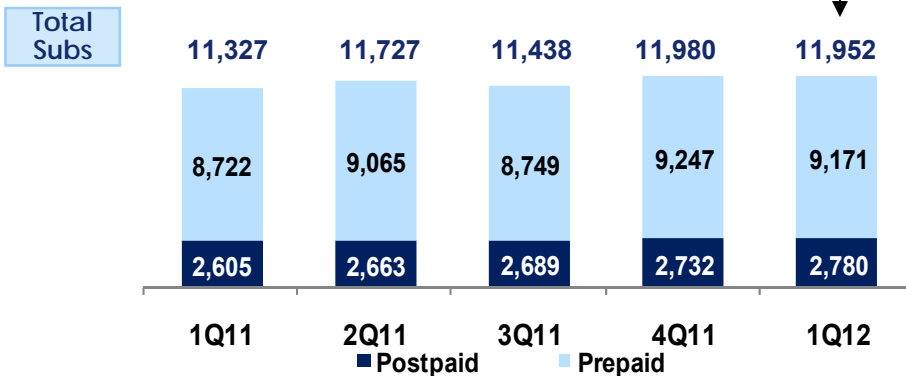
## ARPU stable and MOU growth steadfast



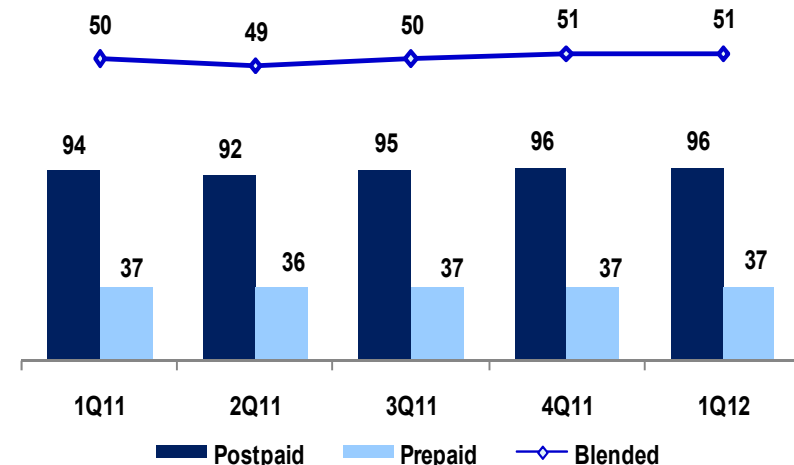
### Subscribers (000's)

<b>Net Adds</b>	<b>134</b>	<b>400</b>	<b>-289</b>	<b>542</b>	<b>-28</b>
Prepaid	118	343	-316	498	-76
Postpaid	16	58	26	43	48

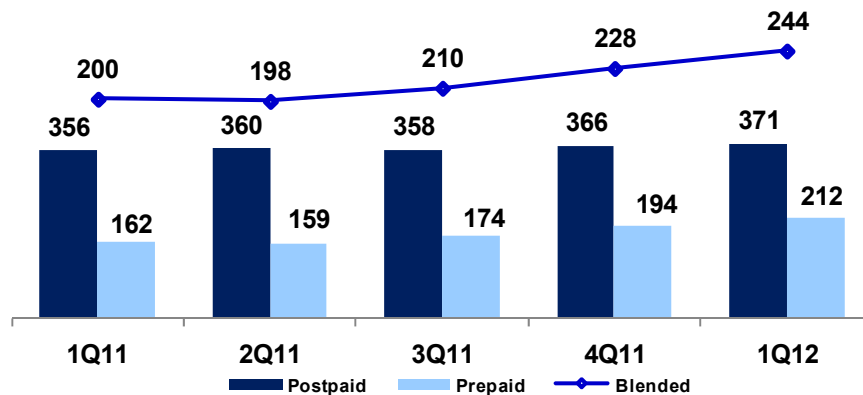
+5.5%  
-0.2%



### ARPU (RM)



### MOU/sub (min)



- ARPU remained stable QoQ and improved 2% YoY driven by the continuous focus on retaining quality customer
- Increased in voice usage from successful voice resuscitation initiatives

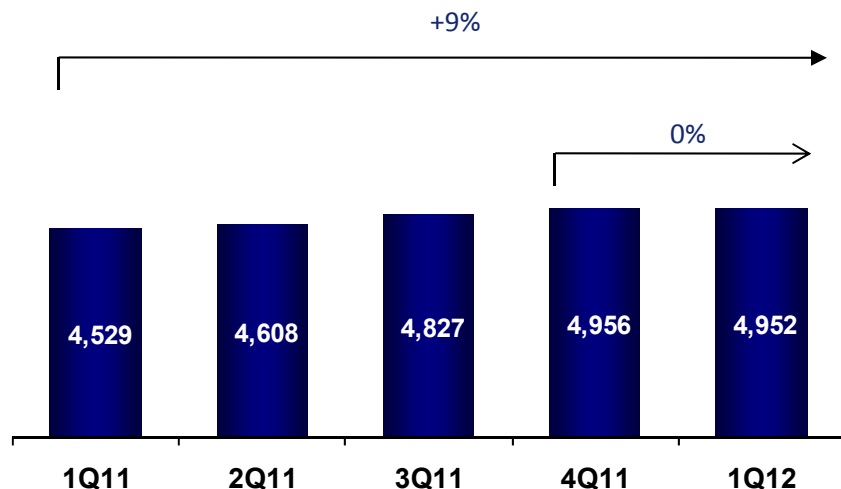


# XL : Financial Performance

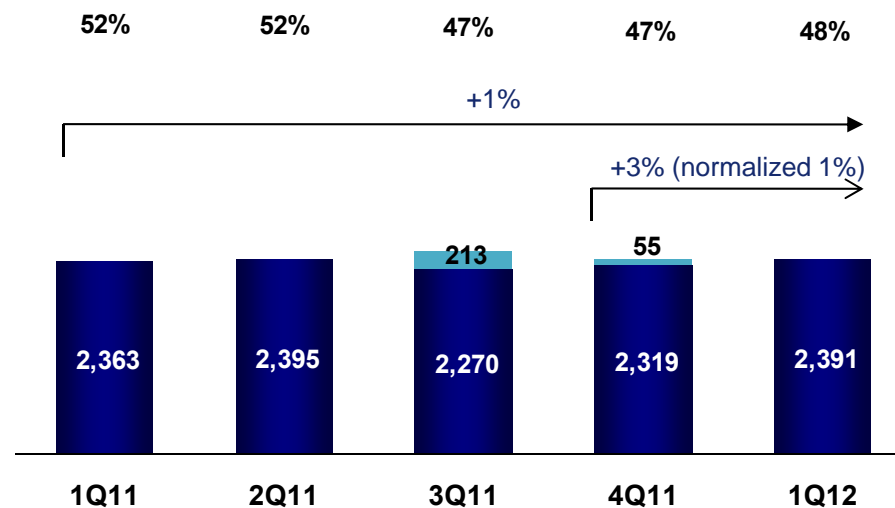
Momentum continues with strong data growth



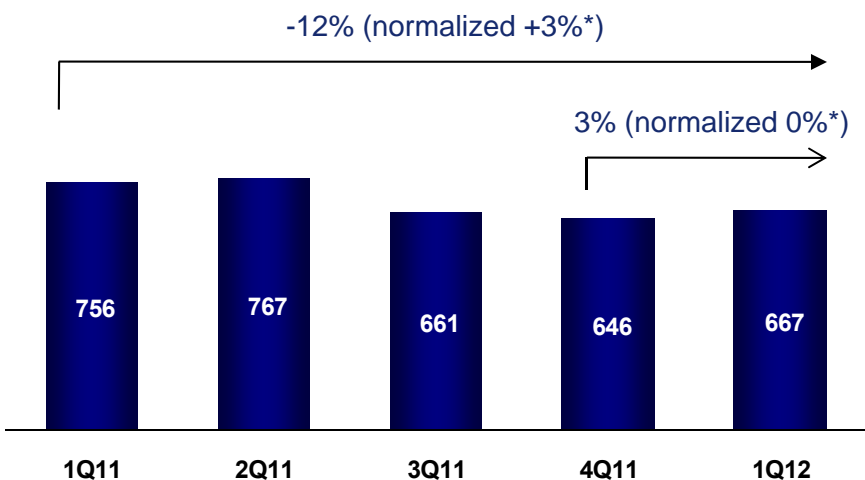
## Gross Revenue (IDR bn)



## EBITDA (IDR bn) & EBITDA margin (%)



## PAT (IDR bn)



■ Provision for Severance payment ■ EBITDA

\* Normalized EBITDA due to provision of severance payment of Rp213 bn and Rp55 bn in 3Q11 and 4Q11 respectively

• Normalized EBITDA Margin 3Q11 and 4Q11 are 51% and 48% respectively

- Revenue driven by strong data revenue growth of 71% YoY with increased data adoption and usage which quadrupled.
- Data growth supported by increased rollout of 3G Node Bs with 1,588 in 1Q 12, bringing a total of 6,498 Node Bs
- Focus on share of wallet on voice continued momentum with 4% growth YoY
- Normalized net income in 1Q11 and 1Q12 were Rp726 billion and Rp744 billion respectively.

\* Normalized PAT excluding unrealized forex transaction, accelerated depreciation and provision for severance payment



# XL : Financial Performance

Higher network costs in line with expanding infrastructure for data growth.



## Operating Expenses

% of Revenue	1Q11	2Q11	3Q11	4Q11	1Q12
Direct Expenses	13.5%	13.2%	13.4%	12.0%	11.4%
Sales and Marketing	4.9%	6.3%	7.0%	7.9%	5.9%
Network Costs	20.3%	18.9%	19.9%	22.6%	24.6%
Staff Cost*	5.3%	5.3%	8.7%	6.0%	5.2%
Others	2.8%	3.3%	2.9%	3.6%	3.5%
<b>Total Expenses</b>	<b>46.8%</b>	<b>46.9%</b>	<b>51.9%</b>	<b>52.0%</b>	<b>50.5%</b>
EBITDA Margin	52.2%	52.0%	47.0%	46.8%	48.3%
Depreciation & Amortisation	26.2%	25.3%	24.2%	23.4%	24.5%

\* Normalized staff cost (excluding provision for severance payment) 4.3% in 3Q11 and 4.9% in 4Q11

## Financial Position (IDR bn)

	1Q11	1Q12
Capitalized Capex	1,302	2,528
Cash and Cash Equivalents	474	1,886
Net Debts	8,610	9,573
Net Assets	12,481	13,268
Debt / Equity (x)	0.7	0.9
Debt / EBITDA** (x)	1.0	1.2

\*\*Debt/EBITDA based on last 12 months trailing EBITDA

- Lower Direct Expense YoY and QoQ mainly due to decline in cost for VAS services related to SMS premium regulation.
- Higher Sales & Marketing YoY with increased focus on data and voice plans compared to last year.
- Higher Network Costs in line with increased rolling out 3G/data infrastructure with increased demand and improved data access as well as experience.
- Lower Staff Cost due to one-off provision for severance payment related to managed services solution in 3Q11 and 4Q11.

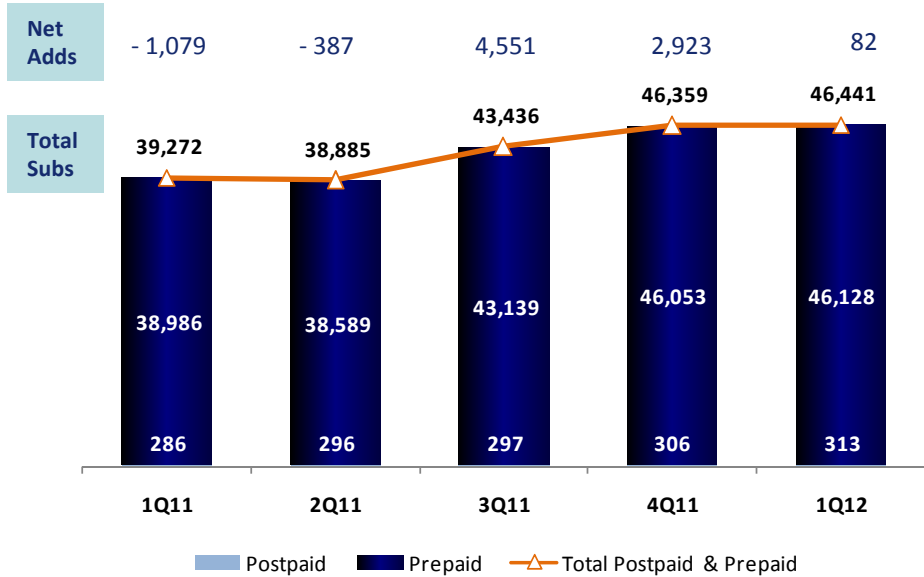


# XL: Operational Performance

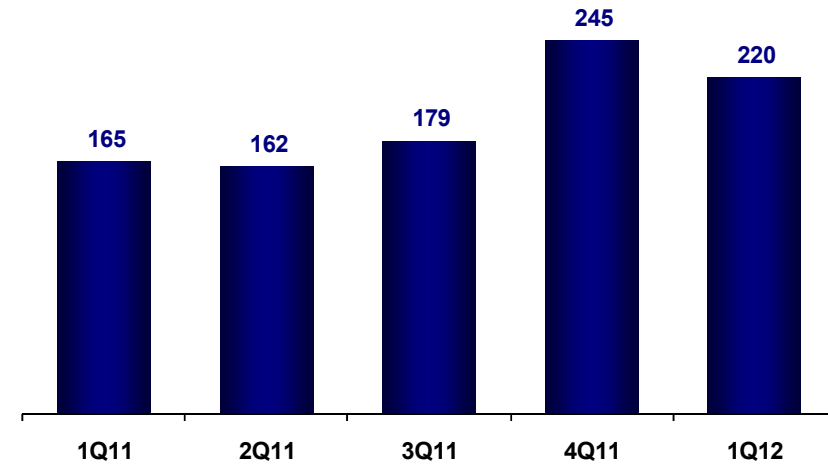
18% growth in Total subscribers. 50% growth in Data users



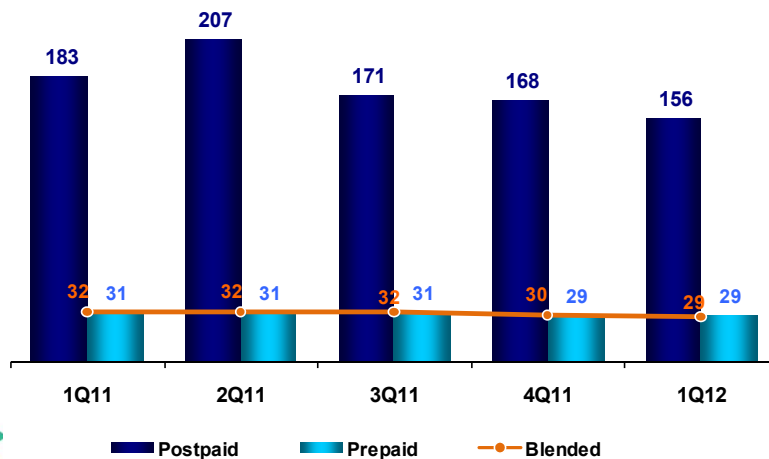
Subscribers (000's)



OG MoU/subs/month (min)



ARPU (IDR thousands)



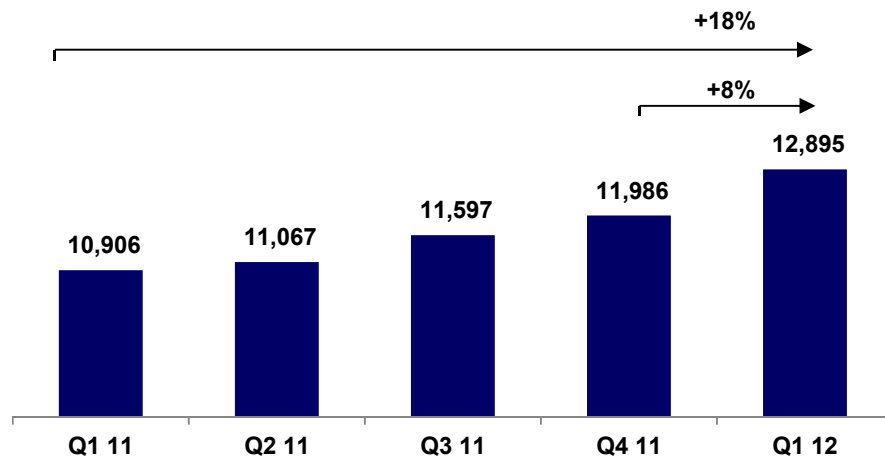
- Total Subscribers grew 18% YoY with the introduction of innovative offers. Stable QoQ mainly due to reduction in validity period for the Starter Pack. Data users grew 50% YoY with 60% of total subscribers are data users.
- Higher Outgoing MoU/subs YoY due to free minutes offered through bucket plans of Voice and SMS, Tariff Super Ampuh introduced since 2H11. Lower QoQ with changes to better monetise offerings.



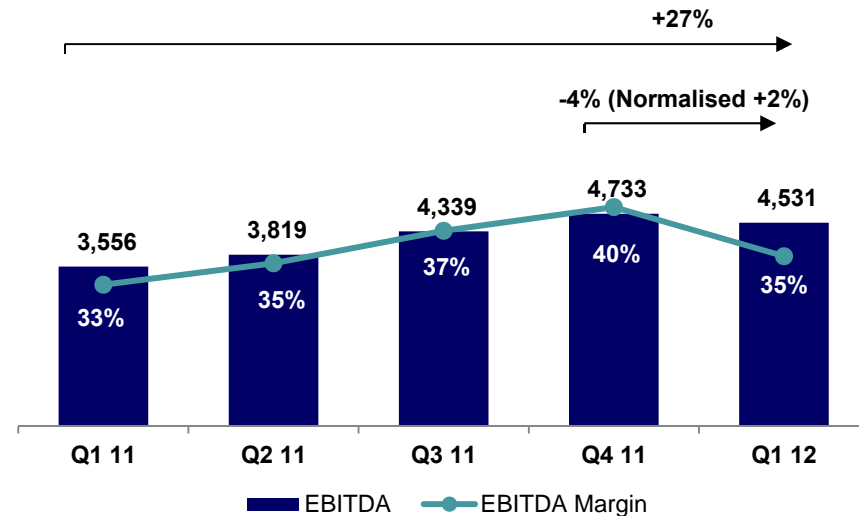
# Dialog Group : Financial Performance

Solid Growth in Revenues despite Macro Pressure on Consumer Spending;  
PAT impacted by Forex Losses

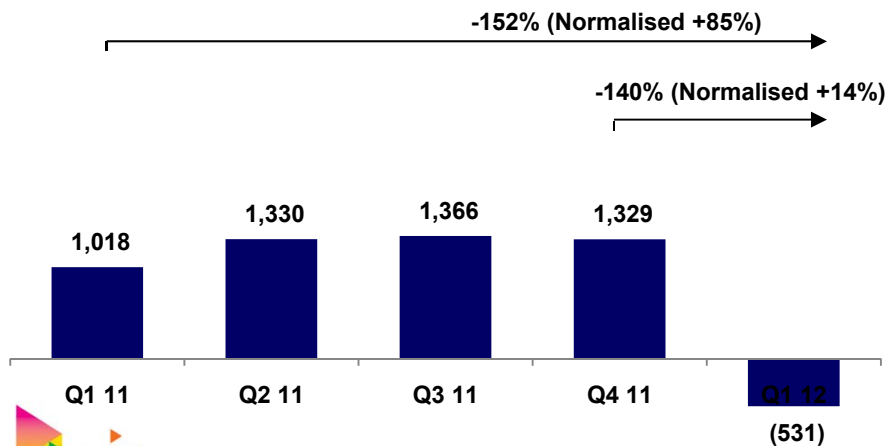
Revenue (SLR mn)



EBITDA (SLR mn) & margins (%)



PAT (SLR mn)



- Revenue up 8% QoQ and 18% YoY driven by healthy growth in Mobile, Global and Infra sharing businesses
- EBITDA declined by 4% QoQ on the back of rising energy related costs. Q4 2011 performance includes the recognition of Rs311mn TDF refund. Normalised EBITDA increased by 2% QoQ. EBITDA margin at 35% on the back of higher revenue
- Group recorded a Net Loss of Rs531mn in Q1 2012 due to the depreciation of the Rupee and one-off acquisition related cost. Normalised PAT at Rs1.9bn increased 14% QoQ on the back of improved profitability and lower depreciation

Note: Figures restated in line with SLFRS requirement





# Dialog Group : Financial Performance

QoQ Cost increase driven by energy related and foreign currency denominated inputs



## Operating Expenses

% of Revenue	Q1 11	Q4 11	Q1 12
Direct Expenses	17.3%	16.1%	15.2%
Sales & Marketing	12.8%	12.2%	12.5%
Regulatory costs	7.3%	4.7%	9.0%
Local interconnect	3.6%	3.7%	3.6%
Network costs	11.1%	11.4%	12.1%
Staff costs	7.6%	7.7%	7.9%
Bad debts	0.9%	0.2%	0.2%
Others	6.8%	4.5%	4.4%
Total Expenses	67.4%	60.5%	64.9%
EBITDA Margin	32.6%	39.5%	35.1%
	100.0%	100.0%	100.0%
D & A	22.7%	22.7%	18.4%

## Financial Position (SLR mn)

	31 Dec 11	31 Mar 12
Capex	8,719	1,695
Cash & Cash Equivalents	10,452	6,743
Gross Debt	22,602	20,248
Net Assets	33,153	32,622
Gross Debt / equity (x)	0.68	0.62
Gross Debt/ EBITDA (x)	1.19	1.12

## QoQ

- Higher regulatory costs due to increase in International Telecommunications Levy (ITL) from USD 1.5 cents to USD 3 cents per minute, combined with Rupee depreciation impact; Q4 2011 was also benefited from a Rs 311Mn TDF Refund
- Increase in network cost due to higher maintenance cost and higher electricity cost following price hikes imposed in Feb'12
- Marketing cost increased due to promotional campaigns such as 'Gold Rush' to stimulate pre and post voice usage

- Q1 cash position diluted due to investment in Suntel (Rs2.8bn) and repayment of OCBC loan (Rs2.3bn)
- Maintains positive FCF for the ninth consecutive quarter
- Gross debt to EBITDA improved to 1.12x in Q1 2012 from 1.19x in Q4 2011

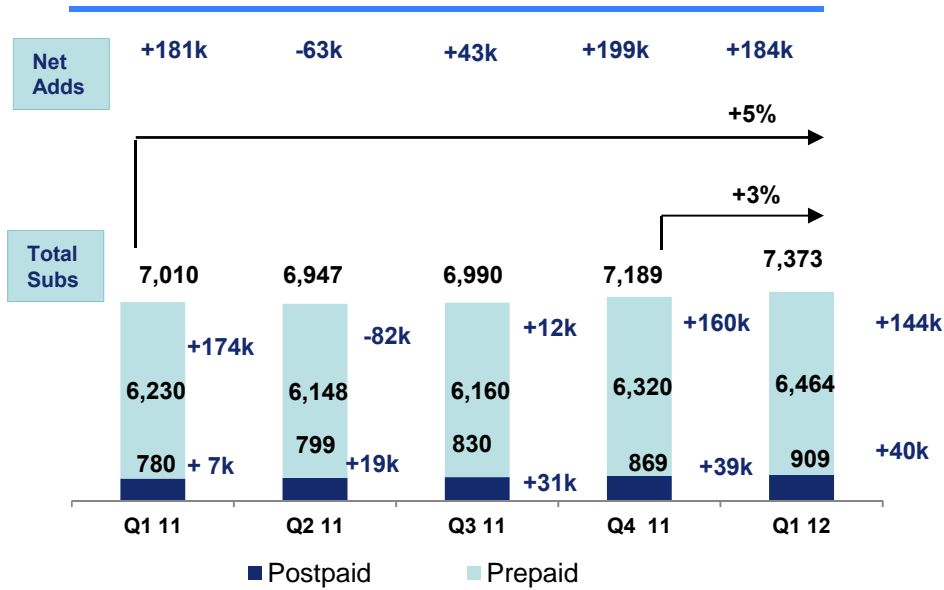


# Dialog: Operational Performance

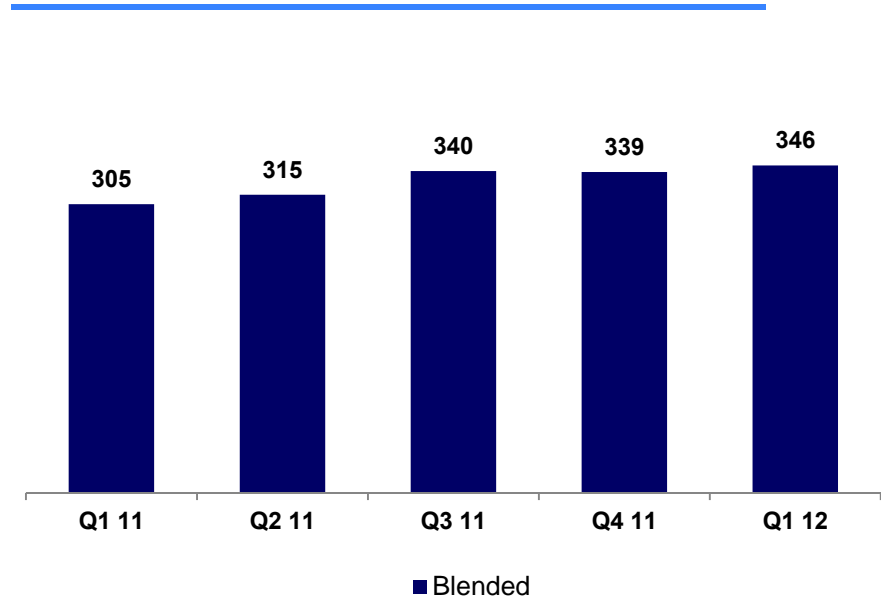
Continued subscriber growth with Stable ARPU and MoU



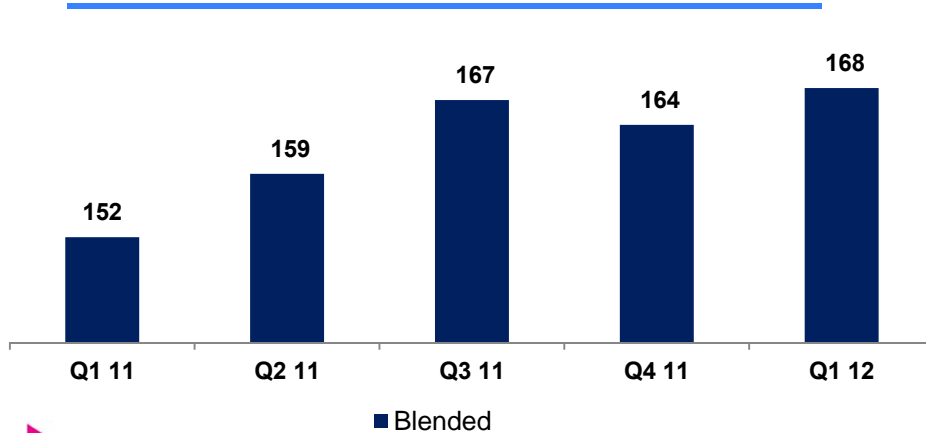
Subscribers(000's)



ARPU (SLR)



MOUs (min)\*



- QoQ MoUs increased by 2%; Prepaid MoUs increased by 5% QoQ driven by promotional campaigns launched to stimulate voice usage
- ARPU for the past five quarters stable due to take up of new product offerings

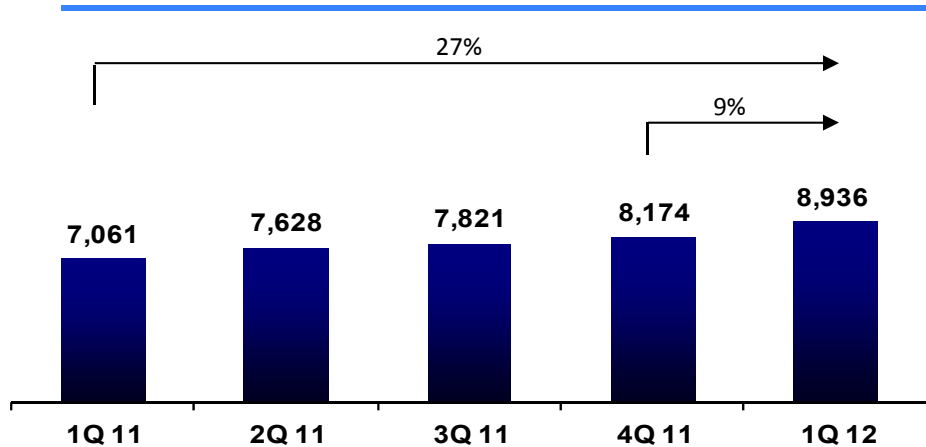
\* MoUs are based on outgoing min



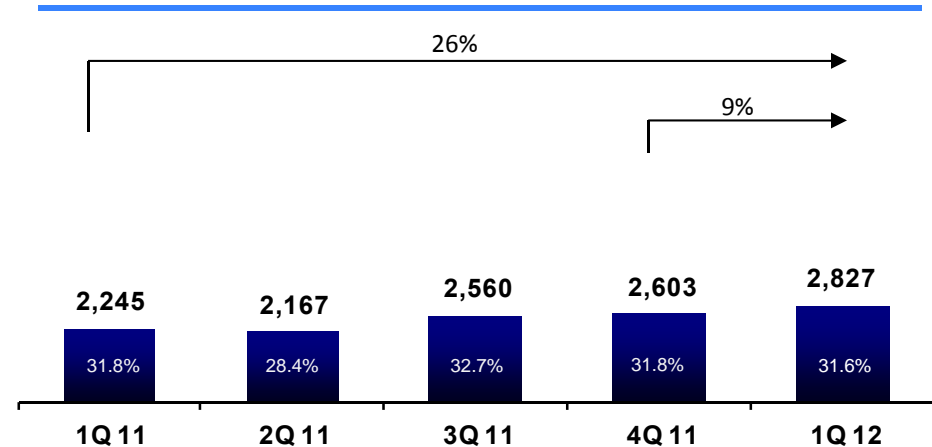
# Robi : Financial Performance

Healthy revenue growth and EBITDA, PAT improved

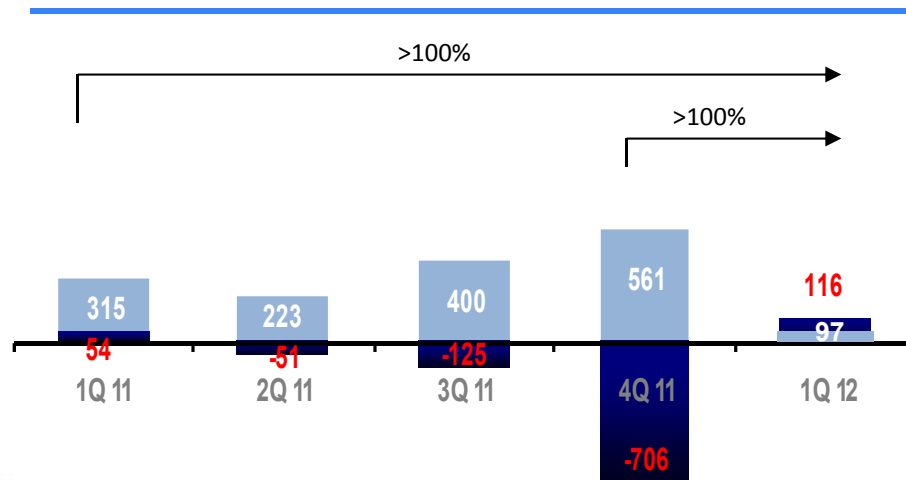
Revenue (BDT Mn)



EBITDA (BDT Mn) & Margins (%)



PAT (BDT Mn)



- Revenue growth continued despite intensified market competition- attributed to voice and value added services (VAS) incl. data service revenue from enhanced customer base of prepaid segment.
- EBITDA increased- driven by revenue achievement.
- PAT turned around QoQ- forex stops worsening.



PAT Normalized by Forex, Impairment & 2G license Renewal

# Robi : Financial Performance

Higher subscriber acquisition impacted cost structure QoQ

## Operating Expenses

% of Revenue	1Q 11	4Q 11	1Q 12
Direct Expenses	41.5%	37.8%	42.7%
Sales & Marketing	4.5%	7.3%	4.8%
Network Costs	10.3%	11.2%	10.2%
Staff Costs	6.3%	5.2%	5.3%
Bad Debts	0.0%	0.0%	0.0%
Others	5.7%	6.7%	5.3%
<b>Total Expenses</b>	<b>68.2%</b>	<b>68.2%</b>	<b>68.4%</b>
<b>EBITDA Margin</b>	<b>31.8%</b>	<b>31.8%</b>	<b>31.6%</b>
	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>
D & A	16.9%	20.4%	19.7%

## Financial Position (BDT Mn)

	31 Dec 11	31 Mar 12
Capex	14,922	887
Cash & Cash Equivalents	1,931	1,843
Gross Debt	27,014	26,273
Net Assets	14,452	14,559
Gross debt / Equity (x)	1.87	1.80
Gross debt / EBITDA (x)	2.82	2.32

### Operating expenses

#### QoQ

- Direct Expenses increased- higher subscriber acquisition cost (SAC) due to aggressive acquisition during the quarter.
- Sales & marketing expenses decreased- optimized A&P.
- Others decreased- cost containment.

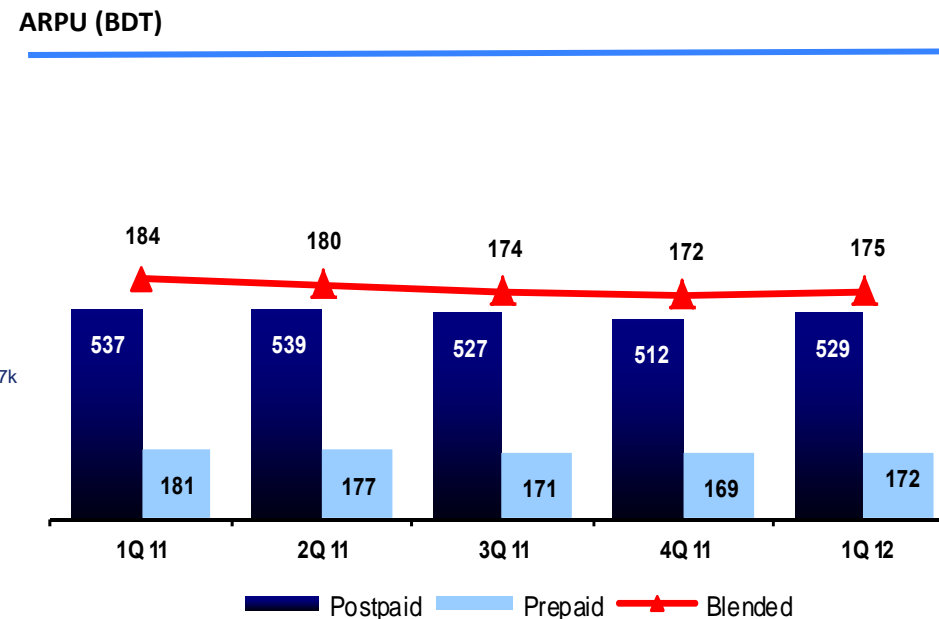
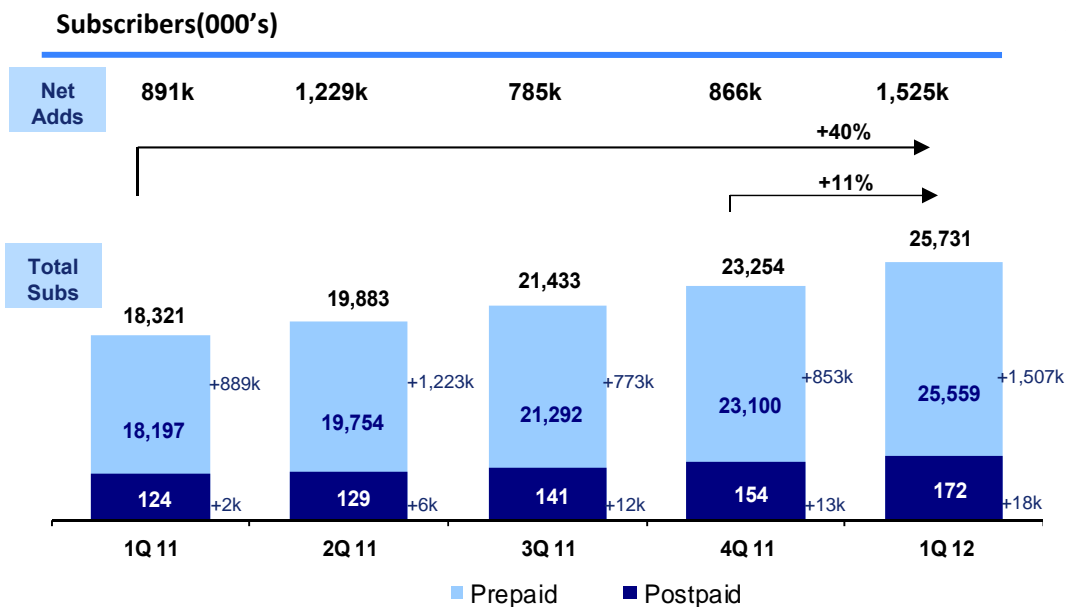
### Financial Position:

- Gross Debt - scheduled repayment and lower Capex reflected in debt position.

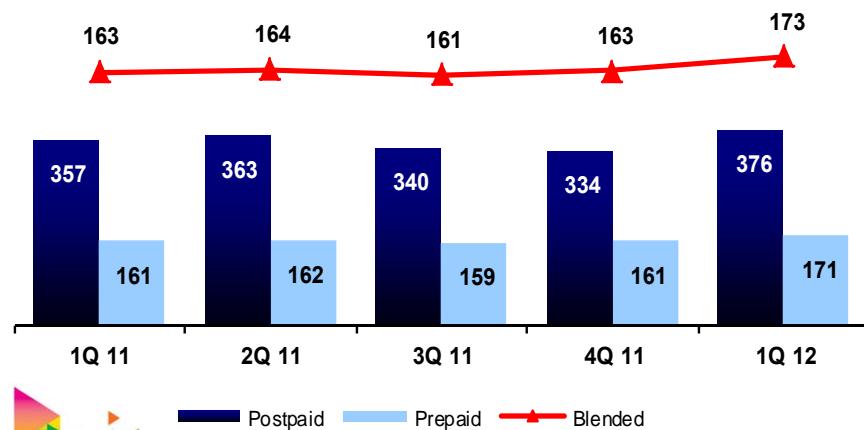


# Robi : Operational Performance

Intensified Market focus- Subscribers, MoU, ARPU surged albeit stiff competition.



### MOU/sub (min)


















- Net adds increased- aggressive acquisition drive, reactivation/retention initiatives.
- MoU/Sub, ARPU increased QoQ - thoroughgoing market drive with affordable campaign/initiatives throughout the quarter supported improving revenue drivers.

Note: ARPU, MoU/Sub are based on active subscriber base. Total Subs means sold subscribers to date.



# Regional Mobile : Performance Highlights

COMPANY	HIGHLIGHTS	QUARTER ON QUARTER PERFORMANCE							
	3G investment plans on track. Launched Idea branded handsets.	Revenue	 7%	Subs	 6%	EBITDA	 1%	PAT	 19%
	Ongoing competitive marketing campaigns amongst market players	Revenue	 2%	Subs	 15%	EBITDA	 >100%	PAT	 9%
	QoQ decline in handset sales. Mobile data and fixed services revenue continues to grow.	Revenue	 17%	Subs	 0.05%	EBITDA	 4%	PAT	 7%



Note: Idea and wholly owned subsidiaries on a consolidated basis.

# Regional Mobile : Performance Highlights



COMPANY                      HIGHLIGHTS                      YEAR TO DATE on YEAR TO DATE PERFORMANCE

	Fastest growing Indian mobile operator track record.	Revenue	↑ 27%	Subs	↑ 26%	EBITDA	↑ 26%	PAT	↓ 13%
	Continuous loyalty programs in effort to attract and retain customers	Revenue	↑ 23%	Subs	↑ >100%	EBITDA	↑ >100%	PAT	↑ 29%
	Completion of LTE network rollout and NGNBN expected 2H2012	Revenue	↑ 2%	Subs	↑ 4%	EBITDA	↓ 1%	PAT	↓ 5%



Note: Idea and wholly owned subsidiaries on a consolidated basis.



- Strengthen the Celcom brand and customer focus through sales force and Celcom Retail Outlet transformation
- Rollout ubiquitous and seamless data connectivity, across cellular, WiFi, and integrated HSBB networks
- Continue driving voice resuscitation and basic SMS through innovation and bundling programs
- Continue strategy towards higher smartphone penetration, revenue share growth, ARPU stability
- Reinvent internal processes enhancements and IT capability geared towards customer centricity
- Continue network modernisation rollout



- Encourage further adoption of data service and stimulating usage through offering of attractive data services and applications.
- Investing for growth with improving 3G / data infrastructure providing better access and experience
- Focus on improving end to end service experience for customers through service management



- Continue focus on growing core business and data service revenue especially mobile broadband
- Continue to drive cost efficiencies
- Return based capex deployment while focusing on strategic investments



- Focus on long term sustainability through aggressive growth strategy
- Intensify brand equity through improving brand visibility and customer centricity

